TRIBHUVAN UNIVERSITY
2080 (Regular)

B.B.S. 4 Yrs. Prog. / II Year / MGMT

Organizational Behavior and HRM   Full Marks: 100

(MGT 223) (New Course)   Time: 3 hrs.

Candidates are required to give their answers in their own words as far as practicable.

The figures in the margin indicate full marks.

Group "A"

Brief Answer Questions   [10×2=20]

Attempt ALL questions.

1. List out any four assumptions of organizational behaviour.

2. What is cognitive learning?

3. Point out any two types of groups.

4. List out any two nature of conflict.

5. Define the term 'negotiation'.

6. What do you mean by human resource management system?

7. Point out any two sources of job analysis information.

8. What is talent development?

9. Enlist any two qualities of effective reward.

10. Give the meaning of social security.

P.T.O.

Group "B"

Descriptive Answer Questions   [5×10=50]

Attempt any FIVE questions.

11. Explain in brief the major contributing disciplines to the field of organizational behaviour. [10]

12. How does social learning theory help to understand the learning process of human behaviour? Explain. [1

13. How does an organization measure the level of job satisfaction? Explain with an example. [10]

14. State and explain the different methods of job design [10]

15. Why is management development necessary? Explain in brief any two techniques of management development. [4+6]

16. Describe in brief the major practices of performance appraisal in Nepalese organization. [10]

Group "C"

Analytical Answer Questions   [2×15=30]

Attempt any TWO questions.

17. Critically evaluate the emerging issues and challenges of human resource management (HRM). [15

18. How does an organization evaluate and measure training effectiveness? Discuss with an example. [15]

19. Why is organizational change necessary? Assess the different approaches to managing organizational change. [5+10]

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